



Custom Relay Options

Degree of Customisation

RMS is able to provide a range of product types & level of customization to meet specific technical requirements. Standard products offer the advantage of shorter lead times and lower relative cost while non-standard custom products may be configured to meet more specific system needs & may as a consequence offer improved performance & lower total life cost.

Standard products

Specified using a Product Order Code and supplied ex-stock.

Standard products built to customer order

Individual Technical Bulletins provide details of the options which may be selected for standard product types to create a specific Product Order Code.

Special products based on standard versions but modified to meet customer requirements & built to order

Discuss requirements with sales representative.

Custom products specifically designed to meet customer requirements & built to order

Discuss requirements with sales representative.

Special products built to order comprising non-standard & difficult to source components

Usually older product designs required for field replacements. Some components may be discontinued & alternatives needed to be sourced.

Design References

The products & components manufactured by RMS are based on many years of field experience since Relays Pty Ltd was formed in 1955. A large population of equipment is in service throughout Australia, New Zealand & South East Asia attesting to this fact. Specific product & customer reference sites may be provided on application.

Australian Content

Unless otherwise stated the product(s) quoted are manufactured by RMS at our production facility in Melbourne Australia. Equipment manufactured in house has a local content close to 90%. Imported components such as semi-conductors are sourced from local suppliers & preference is given for reasonable stock holding to support our build requirements.

Product Warranty

Refer to section A9 of this product catalogue.

Delivery

Unless otherwise stated all quotes are based on an ex-factory price. The cost of packaging & delivery for Australia is specified based on the destination & consignments size & weight. Installation & commissioning of the equipment shall be at the expense of the customer.

GST

Quoted prices do not include GST for Australian sales unless otherwise stated.

Escalation

Prices are quoted on a fixed price basis unless otherwise stated.

Validity

Quotations are valid for a period of 30 days unless previously withdrawn by RMS.

Terms & Conditions

Unless otherwise agreed RMS Standard Terms & Conditions of sale (QF 907) shall apply and are available at:

www.rmspl.com.au/handbook/QF907.pdf

Product Identification

For all products built to customer order the documentation and labelling may generally be specified as follows:

Product Order Code and Type Number

Refer to Part A3 for details on the RMS product coding system.

This system provides a traceable means to ensure customers obtain the same specification product for future orders even when the original relay may have been specially built only for them.

Documentation

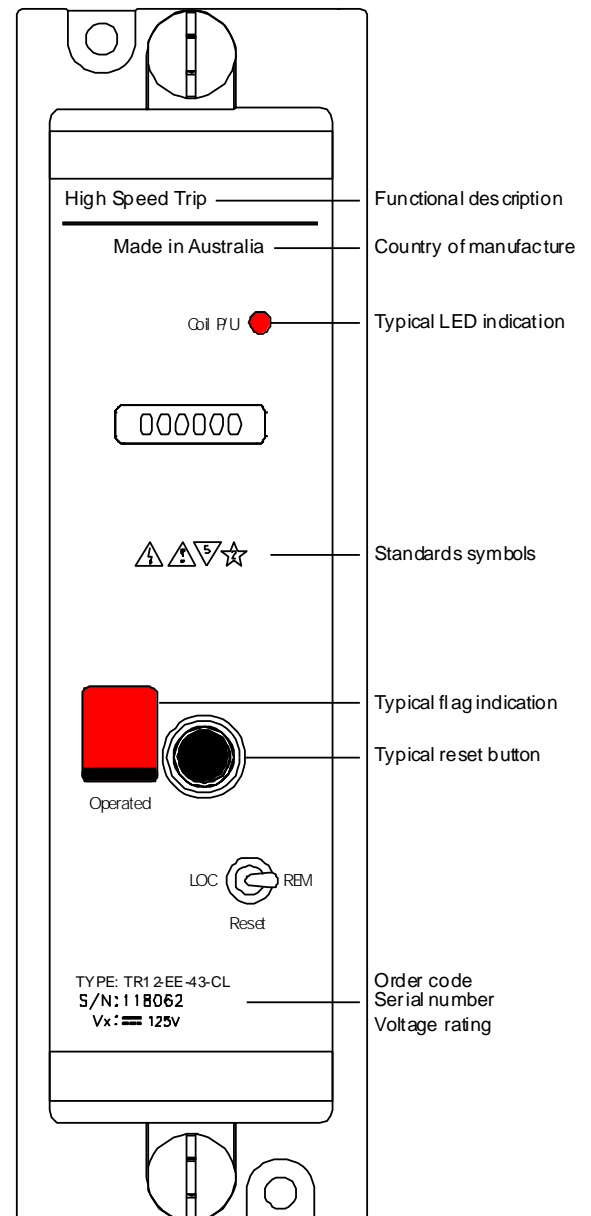
The order of precedence for product information is as follows:

- > Product Test Manual (PTM)
- > Technical Bulletin
- > User Guide

Product Rating Plate

Product rating labels provide the following information as per the diagram at right. Additional information such as wiring diagrams and order code definition may also be found on the side panel of the draw-out module on most models built after 2005.

- Description: RMS product description
- Order Code: Specific ordering code generated from the Technical Bulletin
- Type Number: The K number in brackets (Kxx) after the Order Code where applicable
- Serial Number: Customer orders are processed through the factory under a unique six digit Job Number. Each product is clearly identified with the job number plus a Designator to identify the item in the job batch. i.e. A16401/4 identifies the 4th relay produced on Job Number A16401. The Job Number plus the Item Designator makes up the unique relay Serial Number to enable tracking of the production documentation, components used, test results, product configuration etc. All product manuals, invoices and delivery dockets reference the Job Number. Test certificates are identified to a specific product by the Job Number and Designator.
- Job numbers in the 600000 range have been built and supplied from stock. Other job numbers have been built specifically to customer order.
- Electrical Rating: Auxiliary and sensing rating if applicable





www.rmspl.com.au



Relay Monitoring Systems Pty Ltd design, manufacture and market a wide range of electrical protection and control products for application on high voltage power systems. The company's depth of manufacturing and engineering expertise is backed up by many years of experience since the formation of its predecessor, Relays Pty Ltd (RPL), in 1955. This experience combined with a broad base of field proven product types enables RMS to service specific customer needs by producing relays on demand and with typically short lead times.

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ISO9001 Quality Accreditation

RMS holds NCSI (NCS International Pty Limited) registration number 6869 for the certification of a quality system to AS/NZS ISO9001:2008.

Due to RMS continuous product improvement policy the information contained in this document is subject to change without prior notice.

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